

Frequently Asked Questions (FAQs) - Registration

**2009 JavaOneSM Conference
June 2-4, 2009
Moscone Center, San Francisco, CA**

Q: When and where is the 2009 JavaOne conference?

A: The 2009 JavaOne conference will be held at the Moscone Center in San Francisco, California from June 2-4, 2009.

Moscone Center
747 Howard Street
San Francisco, CA 94103

Q: What are the hours of the Conference?

A: Sunday, May 31 1:00 p.m. – 5:00 p.m.* Java UniversitySM Program ONLY
Monday, June 1 8:00 a.m. – 5:00 p.m.* Java UniversitySM Program ONLY
Tuesday, June 2 8:30 a.m. – 7:00 p.m.*
Wednesday, June 3 8:30 a.m. – 5:10 p.m.*
Thursday, June 4 9:30 a.m. – 5:10 p.m.*
Friday, June 5 10:50 a.m. – 5:10 p.m.*

(This includes hours for general sessions, technical sessions and business sessions, but does not include Birds-of-a-Feather sessions.)

Q: What are the JavaOne Pavilion hours?

A: Monday, June 1 3:00 p.m. – 7:30 p.m.* (Reception 6:00 p.m. – 7:30 p.m.)
Tuesday, June 2 11:30 a.m. – 7:30 p.m.* (Welcome Reception 6:00 p.m. - 7:30 p.m.)
Wednesday, June 3 10:00 a.m. – 4:30 p.m.*
Thursday, June 4 10:00 a.m. – 2:00 p.m.*

** These hours are subject to change*

Q: Where will Attendee Registration be located?

A: In the Upper North Hall Lobby of the Moscone Center.

Q: What are the attendee registration hours?

A: Sunday, May 31 12:00 p.m. – 6:00 p.m.
Monday, June 1 7:00 a.m. – 7:00 p.m.
Tuesday, June 2 7:00 a.m. – 8:00 p.m.
Wednesday, June 3 7:00 a.m. – 7:00 p.m.
Thursday, June 4 7:00 a.m. - 7:00 p.m.
Friday, June 5 7:00 a.m. – 1:00 p.m.

Q: When will I receive confirmation on my registration?

A: You should receive an email confirmation within 48 hours of your registration.

PLEASE NOTE: Your registration will be confirmed once it is paid in full. If you do not receive a confirmation within 48 hours, please contact the JavaOne Conference Hotline:

Phone: 1-866-382-7151 (U.S. and Canada only) or +1-650-226-0820 (international)

Email: javaoneinfo@eventreg.com

Q: Can my badge be sent to me prior to the conference so I don't have to wait in line to pick it up onsite?

A: No. All badges must be picked up in person.

Q: Whom do I contact if I have changes or questions about my registration?

A: Please contact the JavaOne Conference Hotline:

Phone: 1-866-382-7151 (U.S. and Canada only) or +1-650-226-0820 (international)

Email: javaoneinfo@eventreg.com

Q: How do I cancel my registration?

A: To cancel your registration, please contact the JavaOne Conference Hotline:

Phone: 1-866-382-7151 (U.S. and Canada only) or +1-650-226-0820 (international)

Email: javaoneinfo@eventreg.com

Q: How close to the event can I cancel my reservation without incurring cancellation fees?

A: For a full refund, notification must be made by April 22, 2009. After April 22, 2009, a 50% refund will be given. No refunds will be made after May 6, 2009. No credits are given to late notices or no shows. Registrants may send a substitute attendee if written notice is received prior to the Conference.

Q: Whom do I contact if I have changes or questions regarding my accommodations?

A: If you would like to review or update your current hotel request, you can do so online by visiting

My Registration Details: <http://www.cplan.com/javaone2009/myregdetails>

or you can contact the Housing team through the information listed below. You must use your user name and password to log in to [My Registration Details](#).

JavaOne Conference Hotline:

Phone: 1-866-382-7151 (U.S. and Canada only) or +1-650-226-0820 (international)

Email: javaoneinfo@eventreg.com

Hotel cancellations must be made no less than 72 hours prior to your arrival date to avoid a penalty equivalent to one night's room and tax. You must arrive on your scheduled arrival date to avoid a no-show penalty and the cancellation of the remainder of your stay. Some hotels may charge an early-departure penalty. Please note that all special requests are based on hotel availability upon check-in.

Q: Where can I find a listing of all the JavaOne Conference hotels and their nightly conference discounted rates?

A: http://java.sun.com/javaone/2009/pdfs/J1_2009_Hotel_Map.pdf

Q: Does the conference cover any meals and if so, which ones?

A: Breakfast and lunch is provided daily for Conference Plus and Conference passes only.

Q: Do you have group discounts?

A: Yes, The 2009 JavaOne Conference group discount offers special savings when you register a group from your company. Register four (4) or more Conference Pass or Conference Plus Pass attendees and receive a 10% discount off the Conference Pass portion of the price!

*The group discount offer only applies to the Conference Pass and Conference Plus Pass rates. No other offers/packages apply. Qualifying passes must be purchased at the same time and be from the same organization.

To take advantage of this discount or to get more information, it's as easy as calling the JavaOne Registration Conference Hotline:

Phone: 1-866-382-7151 (U.S. and Canada only) or +1-650-226-0820 (international)

Email: javaoneinfo@eventreg.com

Q: How does the Refer-a-Friend program work?

A: When you spread the word to friends and colleagues, the Refer a Friend Program rewards you like never before! Just have everyone you're referring enter your Registration ID number (located on your registration confirmation) as their referral code when registering for the 2009 JavaOne Conference and you will receive one of the referral gifts described below. **All referral codes must be submitted at the time of registration to qualify.**

- * 5 or more registration referrals = one Flip MinoHD camera
- * 1–4 registration referrals = one T-shirt designed by James Gosling

Please note that this program is only available to paid Conference Pass, Conference Plus Pass and All-Access Pass attendees and only while supplies last. Refer to the official rules for more information:

http://java.sun.com/javaone/2009/pdfs/refer_a_friend_2009.pdf

Q: How can I get a Visa invitation letter?

A: Visa invitation letters are available upon request by providing your passport details (outlined below) to the JavaOne Conference Registration and Housing Team. Eligible citizens or nationals traveling under the Visa Waiver Program are **required** to register for ESTA (Electronic System for Travel Authorization), which was launched by The U.S. Department of Homeland Security in August 2008 and is a fully automated, electronic system for screening passengers before they commence travel to the U.S. Applications can be submitted at any time prior to travel. A visa waiver will **not** be permitted unless you are registered for ESTA. Click here to learn more about ESTA requirements and to register. More information can be obtained by going to <http://www.cbp.gov/esta>

Passport Details Required to Process a Visa Invitation Letter

- Full Name as it appears on passport
- Company and address
- Title or role in organization
- Passport number
- Country
- Consulate information and address
- Consulate fax number
- Fax number where we can send a copy of the Visa letter, if needed

Q: What is a Birds-of-a-Feather Session (BOF)?

A: Birds-of-a-Feather (BOF) sessions are smaller (typically 150 attendees or fewer) and more informal than technical and business sessions. They are typically led by one or two speakers and enable the attendees to interact directly with Java™ technology experts. Some BOFs may open with a short presentation followed by a question-and-answer section, whereas others take the form of open roundtable discussions about particular topics of interest to the Java technology developer community. BOFs are normally held in the evenings.

Q: What are the hours of the Birds-of-a-Feather Sessions?

A: Tuesday, June 2 7:30 p.m. – 10:20 p.m.*
Wednesday, June 3 6:30 p.m. – 9:20 p.m.*
Thursday, June 4 6:30 p.m. – 9:20 p.m.*

**These hours are subject to change*

Q: Will the Java UniversitySM program be offered this year? Can I attend Java University without registering for the JavaOne conference?

A: Yes, the Java University program is offered this year, and it has been expanded to include a half-day program on Sunday, in addition to the full-day program on Monday. You can purchase a pass to the Java University program without purchasing a pass to the JavaOne Conference.

Dates and pricing are as follows:

Access to the half-day Java University program on Sunday, May 31 only

- Price: \$395

Access to the full-day Java University program on Monday, June 1 only

- Price: \$795

Access to the Java University program on Sunday (1/2 day) and Monday (full day)

- Price: \$995

Q: Is there a listing I can access of everyone who is scheduled to attend the JavaOne Conference?

A: To protect the privacy of conference attendees, we do not release lists of attendees.